

COVENTRY RUGBY SEASON TICKET TERMS AND CONDITIONS

Season 2020/21

- 1) Season Tickets will be valid for all scheduled home matches in the Greene King IPA Championship and Championship Cup
- 2) Any knockout matches or other first team matches (eg friendlies) may not be included in the Season Ticket package. News and information related to any such matches will be distributed on the club's website, social media/digital sites, and via email
- 3) Entry into Butts Park Arena is subject to the stadium's standard terms and conditions, which can be seen at the stadium and on the club's website. Right of admission into Butts Park Arena is reserved
- 4) Season Tickets remain the property of Coventry Rugby Limited and can be withdrawn or cancelled at any point at the club's discretion. The Season Ticket Holder will be given notice in writing in respect of such a decision being made
- 5) Lost cards are subject to a £10 administration charge for re-issuing. Coventry Rugby Limited is not responsible for the maintenance of the Season Card once it has been issued
- 6) The fixture list announced at the start of the season is always subject to possible change. News and information related to any changes will be distributed on the club's website, social media/digital sites, and via email. Season Tickets remain valid for the amended date and/or kick off time and are not subject to refund due to non-attendance
- 7) In the event that Coventry Rugby has to play matches behind closed doors in 2020/21 then there will be a staggered refund policy as follows:
 - If between zero and four matches are played behind closed doors there will be no refund
 - For every additional match played behind closed doors Season Ticket Holders will be entitled to a 10% refund on a sliding scale. For clarity's sake, if five matches are played behind closed doors the refund will be 10%, if nine matches are played behind closed doors the refund will be 50%, and so on
 - In the event that refunds are payable they will be made following the conclusion of the 2020/21 season
 - Refunds will only be paid related to first team Championship and Championship Cup matches where Coventry Rugby Limited is prohibited from opening to supporters. They will not be paid if a Season Ticket Holder is not able to attend for personal reasons
- 8) The Season Ticket Holder understands that photography and filming of matches will take place within Butts Park Arena for editorial, promotional and commercial purposes, and by attending said matches the Season Ticket Holder gives their consent to be included in said images and film
- 9) No filming or photography of Coventry Rugby matches for commercial purposes is prohibited without prior written permission having been granted from Coventry Rugby Limited
- 10) The Coventry Rugby crest shall not be used, published or circulated by anyone without prior written approval of Coventry Rugby Limited

- 11) Season Ticket Holders may be asked to present evidence to show they fulfil the criteria of their category, such as concession, disabled, Under-16 and so on
- 12) Your data is important to us and we are committed to protecting it. We encourage you to read our Privacy Policy
- 13) Failure to enforce any of these terms and conditions shall not be deemed or construed to be a waiver of such term and condition at the relevant time or for the future or for any subsequent breach thereof
- 14) These terms and conditions shall constitute the entire agreement between the parties with respect to the subject matter hereof, and shall supersede any and all prior agreements, representations or understanding between the parties, whether written or oral

June 2020