



BUTTS PARK ARENA, THE BUTTS, COVENTRY, CV1 3GE

## Coventry Rugby Code of Conduct

This Code of Conduct is in addition to the existing ground regulations and has been developed to ensure a safe and secure environment for all supporters attending Butts Park Arena whilst adhering to Covid-19 related restrictions.

At all times supporters and attendees must follow the instructions of Stewards and club staff. If you fail to do so then you may be asked to leave the venue immediately. Please ensure that all of the other guests in your party have read and understood this Code of Conduct.

1. Season Ticket Holders will have their seats allocated ahead of the season. Season Ticket Holders will be asked before the season the names of their friends and family members who are also Season Ticket Holders so they can be grouped together (max 6 people)
2. All tickets must be booked in advance. No tickets will be available to purchase from Butts Park Arena on match day
3. All tickets are non-transferable and no refunds are possible
4. Away or travelling supporters are subject to government and governing body guidelines
5. In line with the government's track and trace guidelines, the named owner of the ticket must be attending the match. Named photographic ID must be shown on entry and must match the name on the ticket. Attendees will also be required to complete a wellness questionnaire prior to arriving at Butts Park Arena
6. Face coverings are mandatory in all areas of the stadium site, unless 1) the spectator is eating or drinking in their seat or standing place, 2) the spectator is sat at their table in the hospitality and dining areas, or 3) the spectator has a medical exemption
7. The ever-changing nature of the pandemic means that operations and protocols may change from match to match. Please monitor the Coventry Rugby website and digital channels for the latest information
8. Attendees should adhere to the latest government guidelines with regard to the mixing of households/support bubbles in indoor settings
9. Please avoid catching the match ball if it is kicked into the stands. A member of staff will retrieve it and sanitise it before it is returned to the action